



Substance Use Disorder (SUD)

Preferred Provider Network for State of Tennessee

For inpatient, residential and facility-based services

Make the most of your benefits by using an Optum Substance Use Disorder Preferred Provider.

When you use an Optum® SUD Preferred Provider for inpatient, residential or partial hospitalization services, your costs will be waived as part of your State of Tennessee behavioral health benefits. PPO members who use these high-quality facilities will not pay a deductible or coinsurance. CDHP/HSA members' coinsurance will be waived after meeting their deductible.

Prior authorization is required for in-network and out-of-network services. If a prior authorization is not received, claims for services may be denied for reimbursement.

It pays to know where to go for care.

| | In Network | | Out of Network |
|--------------------------------------|--|--|---|
| | Optum SUD Preferred Providers | Other Optum Providers | |
| Service | <ul style="list-style-type: none"> Providers who show superior treatment outcomes. Handle the insurance paperwork and claims. Handle prior authorization requests. | <ul style="list-style-type: none"> Handle the insurance paperwork and claims. Handle prior authorization requests. | <ul style="list-style-type: none"> May not be willing to handle the insurance paperwork and claims, request required prior authorization or advocate on your behalf. May require payment before services are provided. |
| Cost | <ul style="list-style-type: none"> For PPO members, the plan pays 100 percent* of eligible inpatient, residential, partial hospitalization and intensive outpatient facility treatment expenses to include waiving the deductible and coinsurance. For CDHP members, coinsurance will be waived after the deductible has been met. <p><small>*where preferred network services are provided</small></p> | <ul style="list-style-type: none"> See your plan detail. | <ul style="list-style-type: none"> Higher member cost share and balanced billing. See your plan detail. |
| Expertise and Quality of Care | <ul style="list-style-type: none"> Clinicians with experience and expertise to personalize treatment for you. Providers who demonstrate better treatment outcomes in quality metrics. <ul style="list-style-type: none"> Deliver evidence-based services more effectively and efficiently. Elimination of variations in practice patterns to drive better cost patterns and patient outcomes. | <ul style="list-style-type: none"> Clinicians with experience and expertise to personalize treatment for you. Meet the highest standards and are held accountable for the quality of the care they deliver to help ensure you're receiving the best possible care. | <ul style="list-style-type: none"> Not credentialed by Optum, no access to the background of the staff who may be providing the care nor if the care is evidence-based treatment. Out-of-network providers demonstrate higher 30- and 90-day readmission rates. Episode of care costs significantly more expensive than in-network care. |

Finding the right provider for personalized care.

There are many factors that determine the appropriate treatment program for a particular person. These include age, medical and mental health and social factors. Creating a program with the best chance of recovery starts with an in-depth, face-to-face assessment. This should be done by a substance use treatment professional before you enter any treatment program.

In many cases, the most appropriate treatment does not necessarily mean being admitted into a facility. Many clinical advancements have been made in treating addiction. These include medication-assisted treatment with behavioral support services and counseling. However, each person is unique, so it is important that you have a treatment plan that is designed specifically for you.



We can help you find an in-network SUD provider.

Call **855-Here4TN (855-437-3486)** or visit **Here4TN.com**

Substance Use Disorder Preferred Provider network for Here4TN

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Below is a list of the **Optum SUD Preferred Providers** located in Tennessee as of July 11, 2022. Optum® has a national network of SUD Preferred Providers. To learn more about locations in other states, call 855-Here4TN (855-437-3486).

| Optum SUD Preferred Providers | Street | City/State/Zip | Phone number |
|-------------------------------|------------------------|------------------------|----------------|
| Focus Healthcare of Tennessee | 7429 Shallowford Rd. | Chattanooga, TN 37421 | (423) 308-2560 |
| Rolling Hills Hospital | 2014 Quail Hollow Cir. | Franklin, TN 37067 | (615) 628-5700 |
| Serenity Centers of Tennessee | 2636 Maryville Pike | Knoxville, TN 37920 | (800) 765-9315 |
| JourneyPure at The River | 5080 Florence Rd. | Murfreesboro, TN 37129 | (615) 907-5037 |
| Next Door Inc. | 402 22nd Ave. N. | Nashville, TN 37203 | (855) 866-4673 |
| Serenity Centers of Tennessee | 17 Ridgeway Rd. | Norris, TN 37828 | (800) 765-9315 |
| English Mountain Recovery | 1096 Alpine Dr. | Sevierville, TN 37876 | (865) 774-9797 |



Optum does not recommend or endorse any treatment or medications, specific or otherwise. The information provided is for educational purposes only and is not meant to provide medical advice or otherwise replace professional advice. Consult with your clinician, physician or mental health care provider for specific health care needs, treatment or medications. Certain treatments may not be included in your insurance benefits. Check your health plan regarding your coverage of services. If you are experiencing thoughts of suicide or if this is urgent and an emergency, call 911 or 1-800-SUICIDE (784-2433) or 1-800-273-TALK (8255).